



CCRA-NJ 2021 March Virtual Convention Saturday, March 20, 2021

8:00am-1:15pm ET, with additional virtual networking until 2:00pm ET

CE POINTS: (4.0 NJ CE/ .40 NCRA CEU)

Registration Fee: \$125 Member / \$205 Non-Member / \$10 Student

[REGISTER HERE!](#)

PROGRAM

8am-8:15am ET **Join Meeting; Opening Comments**

SESSION 1

8:15am-9:15am ET **THE PATH TO SUCCESS** (1.0 NJ CE / .10 NCRA CEU)



Christine Phipps, RPR, NCRA President

Principal of Phipps Court Reporting, Inc.

The path to success is an obstacle course filled with great challenges. This seminar will chronicle my journey from young court reporter all the way to business owner and becoming President of NCRA. You will learn from my experiences how to meet challenges head on and, with determination and gratitude, turn battles into blessings.

9:15am-9:30am ET **Vendor Hall; Bio break**

SESSION 2

9:30am-10:30am ET PSYCHOLOGICAL RESEARCH IN THE COURT AND CONFERENCE ROOM (1.0 NJ CE / .10 NCRA CEU)



Alicia Serpa, M.A., J.D.
Serpa Trial Consulting

Psychology is present in every field but none so consequential as the legal field. This presentation takes a look at the most popular and significant psychological theories currently being applied both in the courtroom and in the conference room during depositions. We will examine the difference between legal and forensic psychology, how heuristics and anchoring can lead to higher damage awards, and the effects objections have on attention and the ability to disregard information. Finally, we will explore the popular Reptile Theory being used in depositions and trial cross-examinations and the ways in which this effective method can be thwarted.

10:30am-10:45am ET Vendor Hall; Bio break

SESSION 3

10:45am-11:45am ET STRESS MANAGEMENT FOR COURT REPORTERS (1.0 NJ CE / .10 NCRA CEU)



Kathleen (Kat) Schwarz
Physical Therapist Founder of Compassionate Healing Services

The stressors of this past year have been monumental. With the COVID pandemic, political unrest, and lack of work, all happening at the same time, staying healthy, both physically and mentally, has been a daunting challenge. This session will teach the skill of mindfulness to remain calm and focused during stressful moments in the courtroom and beyond. Participants will also learn seated yoga stretches to target commonly painful areas related to court reporting duties.

11:45am-12:00pm ET Vendor Hall; Bio break

SESSION 4

12:00pm-1:00pm ET

TECHNOLOGY IN THE COURT ROOM

(1.0 NJ CE / .10 NCRA CEU)



SESSION 4A

MY REMOTE SETUP

(12:00pm-12:30pm ET)

Candice Andino, RPR, RMR, CSR (Texas)

Manager of StenoStories on the Instagram platform

Entering into the world of remote reporting can be overwhelming at first, especially trying to figure out what equipment you will need. Customizing and fine-tuning your remote setup is a process, so be open-minded and flexible when it comes to trying out new pieces of equipment. The type of work you take and the area you live in are just a couple of factors that need to be taken into consideration when creating your ideal setup. To help you get started on the right track, I will share with you the ins and outs of my complete remote setup.



SESSION 4B

MARKING AND PRESENTING EXHIBITS IN THE REMOTE REALM

(12:30pm-1:00pm ET)

Robert J. Boccolini, CCR

With a user-friendly program and a little practice, marking and presenting exhibits during remote depositions is as easy as P-1, 2 and 3. In this portion of the seminar you will receive a comprehensive demo from former CCRA-NJ President and current New Jersey State Board Member, Bob Boccolini. Be prepared to follow a few simple steps to exhibit marking magic.

1:00pm-1:15pm ET

Raffles; Closing Comments

1:15pm-2:00pm ET

Virtual Networking, *optional*